



Bed & Breakfast on the North Norfolk Coast
Sheringham
01263 823299

KEEPING YOU SAFE WHEN YOU STAY WITH US DURING COVID-19 CORONAVIRUS

Pre-arrival

Please fill in the registration form with contact details of everyone in your party, and return to us electronically, or you can print it off and give it to us at check-in. If possible please pay your balance before arrival to avoid contact.

Checking in

Please book your check-in time slot as soon as you know your arrival time, so we can avoid multiple check-ins.

The front gates and front doors will remain open during check-in times (times may vary)

to avoid contact with unnecessary surfaces.

During your stay

For the time being, there will be no daily housekeeping, if you require clean towels, tea and coffee etc., please inform us at breakfast and it will be left outside your door, if your bin needs emptying, please tie it up and leave it outside your door.

This will be carried out between 11am and 3pm, and any change over of rooms will be at the same time, please try and leave your room during these times so we can avoid unnecessary contact.

Individual wrapped hand soap will be in your bathroom, other toiletries will be available on request.

- Face coverings are recommended in public areas.
- Please be aware of other guest coming up/down stairs, in/out front door, please keep your distance.

Breakfast

Can you please fill in the pre-order form and leave it outside your door by 9pm, we're doing two sittings 8am-8.30am and 8.45am-9.15am, so we can distance the tables in the breakfast room as much as possible and time in between to do a thorough clean and disinfection.



Checking out

Please leave your window open on departure and your key on the console table in the entrance hall.

Our cleaning regime

Cleaning and hygiene standards are our first priority.

- We undertake regular handwashing for a minimum 20 seconds.
- Hand sanitizer is available in the entrance hall and on the first-floor landing.
- Door bells, knobs, handrails and banisters will be disinfected on a regular basis during the day

Bedrooms

All unnecessary throws and cushions have been removed for now.

Windows will be left open during changeover of rooms, bins emptied, linen removed and cleaned by our professional linen company (Camplings), mattress and pillow protectors washed at 60+ degrees. All in-room crockery and cutlery will be washed again at 60+ degrees.

Door and furniture handles, push plates, remote controls, light switches and any pullcords will be disinfected before your stay, as well as our usual rigorous cleaning of bedroom and bathroom.

Please do not hesitate to contact us with any questions you might have